

Date: 10 January 2025  
Our ref: K: FOI/Ref: 2024-000424  
Email: [NSS.DevServicesFOI@nhs.scot](mailto:NSS.DevServicesFOI@nhs.scot)

**Freedom of Information Reference: FOI-2024-000424 – Toilet Paper expenditure.**

I refer to your freedom of information request that we received on 20<sup>th</sup> December 2024 requesting the following information.

**Could you please let me know me total expenditure by NHS Scotland on toilet paper during the most recent year for which data is available, along with the total number of individual toilet rolls purchased?**

We have now completed the search of our records and can provide you with the following information:

Under Section 17 of the Freedom of Information Scotland Act, 2002 (FOISA), an organisation does not have to provide that information if it does not hold it. NHS National Services Scotland (NSS) does not hold information on behalf of NHS Scotland; therefore, we can only provide a response from an NSS perspective.

Under Section 33(1)(b) of FOISA, an organisation does not require to provide information if its disclosure under this Act would, or would be likely to, prejudice substantially the commercial interests of any person (including, without prejudice to that generality, a Scottish public authority). As such, any information relating to quantities is being withheld as it is commercially sensitive. This is due to there being an active tender for this commodity.

What we can provide you with is the total amount that NSS has spent on toilet paper for the financial year April 2023 - March 2024.

- Total spend on toilet paper - £1,674,853

NSS does not hold information on behalf of the other Health Boards within NHS Scotland. Therefore, you may wish to contact the individual Health Boards for further information. Addresses are listed below:

NHS Ayrshire & Arran	<a href="mailto:foi@aaaht.scot.nhs.uk">foi@aaaht.scot.nhs.uk</a>
NHS Borders	<a href="mailto:foi.enquiries@borders.scot.nhs.uk">foi.enquiries@borders.scot.nhs.uk</a>
NHS Dumfries & Galloway	<a href="mailto:dg.feedback2@nhs.scot">dg.feedback2@nhs.scot</a>
NHS Fife	<a href="mailto:fife.foirequestfife@nhs.scot">fife.foirequestfife@nhs.scot</a>
NHS Forth Valley	<a href="mailto:fv.freedomofinformation@nhs.scot">fv.freedomofinformation@nhs.scot</a>
NHS Grampian	<a href="mailto:gram.foi@nhs.scot">gram.foi@nhs.scot</a>
NHS Greater Glasgow & Clyde	<a href="mailto:foi@ggc.scot.nhs.uk">foi@ggc.scot.nhs.uk</a>
NHS Highland	<a href="mailto:nhsh.foirequestshighland@nhs.scot">nhsh.foirequestshighland@nhs.scot</a>
NHS Lanarkshire	<a href="mailto:foi@lanarkshire.scot.nhs.uk">foi@lanarkshire.scot.nhs.uk</a>



Chair Keith Redpath  
Chief Executive Mary Morgan

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Common Services Agency for the Scottish Health Service*

NHS Lothian	<a href="mailto:loth.freedomofinformation@nhs.scot">loth.freedomofinformation@nhs.scot</a>
NHS Orkney	<a href="mailto:ORK.FOIrequests@nhs.scot">ORK.FOIrequests@nhs.scot</a>
NHS Shetland	<a href="mailto:shet.foi@nhs.scot">shet.foi@nhs.scot</a>
NHS Tayside	<a href="mailto:tay.foisa@nhs.scot">tay.foisa@nhs.scot</a>
NHS Western Isles	<a href="mailto:wi.foi-requests@nhs.scot">wi.foi-requests@nhs.scot</a>
Healthcare Improvement Scotland	<a href="mailto:His.foi@nhs.scot">His.foi@nhs.scot</a>
NHS 24	<a href="mailto:NHS24.FOI@nhs24.scot.nhs.uk">NHS24.FOI@nhs24.scot.nhs.uk</a>
NHS Education for Scotland	<a href="mailto:nes.foi@nhs.scot">nes.foi@nhs.scot</a>
NHS Golden Jubilee	<a href="mailto:FOI@gjnh.scot.nhs.uk">FOI@gjnh.scot.nhs.uk</a>
Public Health Scotland	<a href="mailto:Phs.foi@phs.scot">Phs.foi@phs.scot</a>
Scottish Ambulance Service	<a href="#">Make a FOI Request</a>
The State Hospital	<a href="mailto:TSH.FOI-Mailbox@nhs.scot">TSH.FOI-Mailbox@nhs.scot</a>

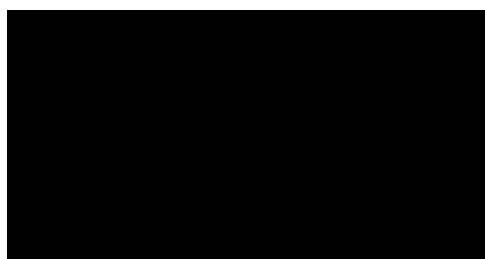
I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance and Board Services (Board Secretary) at the email address [nss.foi@nhs.scot](mailto:nss.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely,



Chair Keith Redpath  
Chief Executive Mary Morgan

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