

Date: 02 September 2024  
Our ref: K: FOI/Ref: 2024-000284  
Email: [nss.pcf-foi@nhs.scot](mailto:nss.pcf-foi@nhs.scot)

Dear [REDACTED]

**Freedom of Information Reference: FOI-2024-000284 – Sanitary and Incontinence products.**

I refer to your freedom of information request that we received on 2nd August 2024 requesting the following information.

**We have set up a plant in Bellshill industrial estate which utilizes sterilised orange bag stream waste, separates the plastic from this waste stream and reclaims the polymers to be put back into product manufacturing.**

**One of our primary goals as a recycling company is to generate as little waste as possible and to achieve that, we need to know this stuff inside out, so we know what to do with it.**

**What I'm trying to find out, if someone could or would be willing to share with me, is what some of the materials the non-plastic portion of this waste are made from.**

**Primarily what I'm looking at right now are things like nappies, sanitary products and bandages. I'd like to focus on the sanitary and incontinence products at the moment. I need to figure out their composition/what materials they're made from.**

**If there is any way someone could get in touch to have a chat or shoot me an email to send me in the right direction, I'd greatly appreciate it.**

We have now completed the search of our records and can provide you with the following information:

Under Section 17 of the Freedom of Information Scotland Act, 2002 (FOISA) an organisation does not have to provide that information if it does not hold it. NHS National Services Scotland (NSS) does not hold any information on which materials are in the non-plastic portion of the orange bag stream waste. We suggest that you contact the supplier of sanitary and incontinence products to obtain the information you are requesting – [Ontex Ltd](#).

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the Associate Director Governance and Board Services (Board Secretary) at the email address [nss.foi@nhs.scot](mailto:nss.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

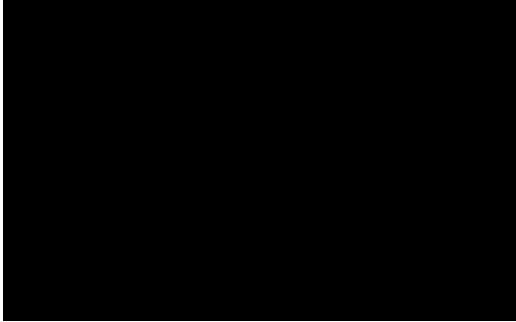


Chair Keith Redpath  
Chief Executive Mary Morgan

*NHS National Services Scotland is the common name of the  
Common Services Agency for the Scottish Health Service*

If you have any queries about this letter, please contact me at the above address.

Yours sincerely,



Chair                      Keith Redpath  
Chief Executive        Mary Morgan

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Common Services Agency for the Scottish Health Service*