

Community Glaucoma Service - Communication to accredited clinicians and accredited providers on the delay of July paid August payment.

Part of your July paid August 2024 payment for the Community Glaucoma Service (CGS) will be delayed to September as we transition to the new digital claims service. This is due to the downtime for our systems required for the implementation of the new service which will go live on 25 July 2024.

Your payments will be made as follows:

Payment/Claim Type	Timing
Registration fees – Existing patient base	Will be paid as normal in August 2024
Registration fees – New patient claim forms (Registrations submitted after the 1st July 2024)	Will be paid 1 month in arrears on 24th of September 2024
De-registration forms (Deregistrations after the 1st July 2024)	Will be paid 1 month in arrears on 24th of September 2024 but any recoveries will also be made in line with deregistration date
Primary Assessment fee (Claims submitted under new system on or after 25th July 2024 and prior to schedule close on 9th August 2024)	Will be paid 1 month in arrears on 24th of September 2024
Supplementary Assessment fee (Claims submitted under new system on or after 25th July 2024 and prior to schedule close on 9th August 2024)	Will be paid 1 month in arrears on 24th of September 2024

We apologise for any inconvenience this may cause you.

If you have any questions, please contact the PSD Customer Service Team via:

Email: nss.psdophthalmic@nhs.scot

Phone: 0131 275 6200