

Procurement, Commissioning & Facilities  
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Date: 28 June 2023  
Our ref: K: FOI/Ref: 2023-000187  
Email: [nss.pcf-foi@nhs.scot](mailto:nss.pcf-foi@nhs.scot)

Dear [REDACTED]

**Freedom of Information Reference: FOI-2023-000187 Recruitment Agency figures**

I refer to your freedom of information request that we received on 31 May 2023. I can advise you that we have now completed the search of our records and can provide you with the following information:

**Breakdown of which recruitment agencies have supplied temporary non-Clinical staff from October 2022 – March 2023.**

Please see below list of recruitment agencies who have supplied temporary non-clinical staff during the requested period:

ASA International Limited  
Blue Arrow Ltd  
Brightwork Limited  
Harvey Nash Limited  
Hays Accountancy Finance  
Lorien Resourcing Limited  
Morgan Hunt Uk Limited  
Morgan Philips Group  
Pertemps Recruitment Partnership Limited  
Venisky Brown Recruitment Ltd

**Amount of recruitment agency spend for temporary non-Clinical staff from October 2022 – March 2023.**

The total amount spent from October 2022 to March 2023 was £4,764,527.57.

**Number of shifts filled by recruitment agencies for Estates, Facilities Management and Ancillary staff from October 2022 – March 2023.**

The total number of shifts filled by recruitment agencies during the period October 2022 to March 2023 was 1208.



**Headquarters**

Gyle Square, 1 South Gyle Crescent, EDINBURGH EH12 9EB

Chairperson Keith Redpath  
Chief Executive Mary Morgan

**Amount of recruitment agency spend for temporary staff for Estates, Facilities Management and Ancillary staff from October 2022 – March 2023.**

The total spend for temporary Estates, Facilities Management and Ancillary staff during the period October 2022 to March 2023 was £136,824.90.

**Point of contact and contact details within your organisation who oversees temporary service provision and details of any Neutral or Master Vend contracts currently in place.**

The main point of contact within NSS regarding Neutral or Master Vend contracts is [nss.procurementteam@nhs.scot](mailto:nss.procurementteam@nhs.scot)

I trust you will find the information of assistance and if you require any further information, please do not hesitate to contact me.

If you are unhappy with any aspect of how we have dealt with your request, you can make representations to us asking us to review the handling of your request. Please write to the

Head of Information and Cyber Security  
Digital and Security  
NHS National Services Scotland  
Headquarters  
Gyle Square  
1 South Gyle Crescent  
Edinburgh  
EH12 9EB

or at the email address [nss.foi@nhs.scot](mailto:nss.foi@nhs.scot) within 40 working days of the date of this correspondence.

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online application form](#).

If you have any queries about this letter, please contact me at the above address.

Yours sincerely

